

Jackson Heights Beautification Group Community Trouble Shooting Guide - April 2002

Jackson Heights will continue to improve when each and every one of us take responsibility for our community by actively reporting any problems we encounter to the appropriate City agency or elected official. This guide should help you in addressing the most common quality of life problems. Please remember that under most circumstances City Agencies only respond to complaints. And as the old adage says, the “squeaky wheel gets the grease!”

When You...	Call	At
Want to do community volunteer work: <ul style="list-style-type: none"> - remove graffiti - join the garden club, or community cleanup - help clean Travers Park - become a member of Jackson Heights Beautification Group - find out about and volunteer for other community activities 	Jackson Heights Beautification Group <i>See our link on www.preserve.org</i> Our annual membership fee is \$25 Send a check payable to the JHBG to: JHBG Box 720253 Jackson Heights, NY 11372-0253	212-439-8784 <i>(leave a message)</i> email: team@jacksonheightsnyc.com schedules: www.jacksonheightsnyc.com/community_activity.html
Want to find out more about how the City might be able to help you with a problem. <i>The Community Board is our link to the City and its myriad agencies. They can provide guidance and act on our behalf by reporting a problem to the appropriate agency.</i>	Community Board 3 82-11 37 th Avenue Teresa Obradovich, Chairperson Giovanna Reid, District Manager Office Hours: M-F from 9am to 5pm	718-458-2707 fax: 718-458-3316
Want to contact your City Councilmember <i>Your Councilmember maintains a local office that can assist you in addressing many of your complaints. They have a staff that is well versed in navigating the City Agencies that can help solve the problem you have identified.</i>	District 25 – Helen Sears 37-32 75 th Street Jackson Heights, NY 11372 District 21 – Hiram Monserrate 98-17 Northern Boulevard Corona, NY 11368	718-803-6373 212-788-7066 718-205-3881 212-788-6862
Want to contact the 115 th Precinct	Main switchboard Community Affairs Community Policing All emergencies	718-533-2002 718-533-2010 718-533-2077 911
Are bothered by loud noise/music/honking <ul style="list-style-type: none"> • The Quality of Life Hotline is now tracking calls in an effort to better allocate resources – so call! 	1. Quality of Life Hotline 2. 115 th Precinct	888-677-5433 718-533-2002
Want to file an airplane noise complaint	Federal Aviation Administration	718-995-5755
See or experience chronic traffic problems	1. 115 th Precinct Comm. Affairs 2. Department of Transportation	718-533-2010 212-CALL-DOT
See heavily littered streets	1. The Sanitation Action Center 2. Community Board 3 3. Local office of Councilmember Helen Sears 4. Councilman Hiram Monserrate	212-219-8090 718-458-2707 718-803-6373 718-205-3881

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Want to report a sighting of, or find out more about, the Asian Longhorned Beetle - an exotic pest infesting trees in NYC.	New York Asian Longhorned Beetle Program	800-554-4501
Want an abandoned vehicle removed from the street or report cars with no plates	Department of Sanitation (no plates) 115 th Precinct	212-219-8090 718-533-2002
Are bothered with double parked cars that block the traffic flow	115 th Precinct	718-533-2002
Want to make a complaint regarding buses or trains (e.g. a bus that leans on its horn)	Metropolitan Transit Authority	718-927-7499
See prostitutes soliciting business on our streets	1. Vice Squad – Department's Organized Crime Control Bureau 2. 115 th Precinct	212-374-6620 718-533-2002
See a home or storefront that has been turned into a house of prostitution	1. Vice Squad 2. 115 th Precinct Comm. Affairs	212-374-6620 718-533-2010
See a broken street light or A broken traffic light or missing signs	Department of Transportation	212-CALL-DOT
Want to report a pothole or dangerous sidewalk	Department of Transportation	212-442-7097 212-CALL-DOT
See an open fire hydrants with water leaking out, water/sewer problems	Department of Environmental Protection	718-337-4357
Want to file a complaint against a restaurant	The Department of Health	212-442-9666
See rats or pets on city property	The Department of Health	212-442-9666
Want a refrigerator, freezer or air conditioner picked up	You must make an appointment first by calling..	212-219-8090
Want to block telemarketing calls	New York state's do not call registry	800-NYS-1220
See a falling tree or tree related problems	Department of Parks	800-201-PARK www.nyc.gov/parks
Want info on Major's Office, City Agencies	The Official New York City Website	www.Home.nyc.gov

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Our Elected Officials

Title	Officeholder	Address	Telephone
Mayor	Michael Bloomberg	City Hall New York, NY 10007	212-788-9600
Borough Pres.	Helen Marshall	120-55 Queens Blvd Kew Gardens, NY 11424	718-286-2870
US Senate	Charles Schumer	757 Third Avenue New York, NY 10017	212-486-4430
	Hillary Clinton	780 Third Avenue New York, NY 10017	212-688-6262
US Congress	Joseph Crowley	82-11 37 Avenue Jackson Heights, NY 11372	718-779-1400
State Senate	George Onorato	28-11 Astoria Boulevard Long Island City, NY 11102	718-545-9706
	Toby Stavisky	144-36 Willets Point Blvd Flushing, NY 11357	718-445-0004
State Assembly	Marge Markey	84-32 Grand Avenue Elmhurst, NY 11373	718-651-3185
	Ivan Lafayette	33-46 92 Street Jackson Heights, NY 11372	718-457-0384
City Council	Helen Sears	37-32 75 th Street Jackson Heights, NY 11372	718-803-6373
	Hiram Monserrate	98-17 Northern Boulevard Corona, NY 11368	718-205-3881